



RAJNI RAZDAN
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SECRETARY

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भारत सरकार,
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,
प्रशासनिक सुधार और लोक शिकायत विभाग,
सरदार पटेल भवन, संसद मार्ग,
नई दिल्ली-110001
GOVERNMENT OF INDIA,
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
& PENSIONS,
DEPARTMENT OF ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES,
SARDAR PATEL BHAVAN, SANSAD MARG,
NEW DELHI-110001

D.O. No. K-12014/1/2008-PG (P&C)

Date: October 26, 2009

The Department of Administrative Reforms and Public Grievances, Government of India, have commissioned an on line survey of officers belonging to ten civil services including those from All India Services. While such surveys of civil servants take place periodically in some countries viz. Australia, U.K. and the USA, this is the first time that such a survey of civil servants is taking place in India.

The purpose of the Survey is to obtain data on the structural and personnel aspects of the civil services in general and also each of the specified services. This would enable the government and the policy makers to assess the enabling factors with respect to personnel policies and work environment in meeting the objectives of the civil services.

The Survey is being conducted by the Centre for Good Governance (CGG), Hyderabad, an autonomous body established by the Government of Andhra Pradesh in 2003 to further the governance reform process. Accordingly, AIS officers will receive an email from Centre for Good Governance in the next few days on their official name based email. In the email CGG will provide them with URL of the website and a password to access the questionnaire. You can assure the officers that their responses will remain completely confidential.

Government of India considers this survey to be very important as it would provide valuable feedback on various issues affecting the Civil Services. The Government of India would earnestly strive to improve the conditions of Service taking the feedback into consideration.

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Please Visit Our Websites : <http://darpg.nic.in>; <http://darpg-grievance.nic.in>; <http://goicharters.nic.in>

Telefax : ++ 91 11 2374 2133; ++ 91 11 2374 2546

F.No. 14803/23/2005-IPS-I

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Government of India
Ministry of Home Affairs/Govt. Secretariat
(PS-I)

I would request you to give this wide publicity among AIS officers in your cadre and encourage them to take out time to fill in the questionnaire as soon as possible. You are also requested to advise Director General Police and Principal Chief Conservator of Forests of your state to urge their colleagues in the Service to access their e-mail and complete the survey questionnaire.

State of Civil Services Report - Survey of officers belonging to All India Services

Yours sincerely,

Rajni Razdan

(Rajni Razdan)

To

All Chief Secretaries of the States.

Copy endorsed for information to:

1. Shri A. Srinivas Kumar, Dy. Executive Director, Centre for Good Governance, Road No. 25, Jubilee Hills, Hyderabad-500033. (FAX: 040-235419453)
2. Ms. Manisha Saxena, Dy. Secretary (Vig), AVD-II, DoPT, North Block, New Delhi
3. Ms. Inderjeet Kaur, Director (Police), Ministry of Home Affairs, North Block, New Delhi.
5. Shri A.K. Lal, Director, Ministry of Environment & Forests, Paryavaran Bhavan, CGO Complex, Lodi Road, New Delhi.

30-10-09

Manish Mohan

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