

1/4/2020-CCTNS(WS-IV)  
Government of India  
Ministry of Home Affairs  
Women Safety Division

Jaisalmer House, New Delhi  
Dated: 13 November 2023

To,  
Additional Chief Secretary/  
Principal Secretary/Secretary  
(All States/Union Territories)

**Subject: Implementation of e-FIR in CCTNS – reg**


**Ref:**

1. MHA Advisory No. 1/04/2022-CCTNS(WS-IV) dated 25.08.2022
2. DO Letter-MHA 1/4/2020-CCTNS(WS-IV) dated 13.05.2022
3. Letter from MHA 1/4/2020-CCTNS(WS-IV) dated 28.01.2022
4. NCRB Advisory No. CCTNS (103)/GEN.CORR./36/NCRB/2018 dated 14.09.2018

**Sir/Madam,**

The undersigned is directed to refer to the above-mentioned references regarding deployment of e-FIR module in the CCTNS. It is stated that the facility of online filing of e-FIR by citizens adds value to the Citizen Service Portal for police services. With respect to the matters in which the citizens can file e-FIR, these may be decided by the respective States/Union Territories. The e-FIR has been successfully deployed in Chandigarh, Delhi, Gujarat, Karnataka, Madhya Pradesh, Odisha, Rajasthan, Uttar Pradesh, and Uttarakhand.

2. I am further directed to request you to issue suitable directions to the officers concerned to consider the concept note on e-FIR module circulated by NCRB for implementation in your State/ Union Territory. The officials of NCRB would be glad to provide support/ further clarification in this regard.

  
Santosh Kumar  
Commandant (WS)  
Tel: 011-23071083

**Enclosed: Referenced Letters**

**Copy to:-**

1. DGPs/ Commissioner of Police (All States/ Union Territories)
2. Director, NCRB, Mahipalpur, New Delhi
3. CCTNS/ICJS Nodal Officers (All States/ Union Territories)