

V-17013/14/2025-PR
Government of India
Ministry of Home Affairs

Women Safety Division, 2nd Floor
Major Dhyan Chand National Stadium
India Gate Circle, New Delhi-110001
April 17, 2025

To

- 1. The Chief Secretaries of all States and UTs**
- 2. The DG/IG of Prisons and Correctional Services of all States and UTs**

Sub: Measures for effective Prison Administration

Sir/Madam,

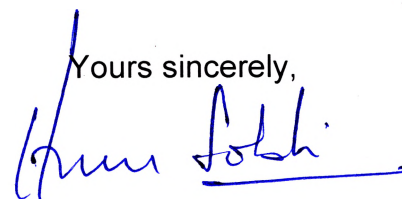
Given the significance of Prisons and Correctional Institutions in the Criminal Justice System of the country, it has been the constant endeavour of the Government of India to share contemporary best practices and guidelines on varied aspects of efficient prison management with the States and UTs on a continuous basis.

2. One of the pertinent issues which the States and UTs often come across is the unauthorised use of mobile phones in the jails. It has been noted that, with some exceptions, most of the times the prisoners resort to making use of mobile phones with the intention of contacting/speaking to their family members for enquiring about their wellbeing, etc.

3. It is, therefore, felt that if the States/UTs allow the prisoners the facility to make calls to their relatives on bi-weekly basis from a centralised facility in the jails, this may result in reduction of illegal use of mobile phones in the jails to a large extent.

4. The States/UTs may, therefore, adopt the policy of allowing the prisoners the facility of making phone calls to their relatives from a centralized facility in jails on bi-weekly basis.

Yours sincerely,



(Arun Sobti)

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